



For Career Information or Job Search Help, Visit an
Arkansas Comprehensive Workforce Center

- North Central Arkansas**
396 Barnett Drive
Batesville, AR 72501
870.793.4156

501 W. Arch Avenue
Searcy, AR 72143
501.268.8601

Eastern Arkansas
300 Eldridge Rd.
Suite #2
Forrest City, AR 72335
870.633.2900

2003 W. Broadway
West Memphis, AR 72301
870.400.2269

Western Arkansas
616 Garrison Ave.
Room 101
Fort Smith, AR 72901
479.783.0231
- Southwest Arkansas**
237 Jackson St. SW
Camden, AR 71701
870.836.5024

205 Smith Road, Suite A
Hope, AR 71801
870.777.3421

523 E. Sixth Street
El Dorado, AR 71730
870.862.6456

Southeast Arkansas
130 W. Waterman
Dumas, AR 71639
870.382.1017

477 S. Main Street
Monticello, AR 71655
870.367.2476

1001 S. Tennessee
Pine Bluff, AR 71601
870.534.1920
- Northwest Arkansas**
2143 W. Martin Luther King, Jr. Blvd.
Fayetteville, AR 72701
479.521.5730

818 Hwy 62/65/412 North
NWAEDD Plaza
Harrison, AR 72601
870.741.8236

1058 Highland Circle
Suite 20
Mountain Home, AR 72653
870.425.2386

100 North Dixieland Road
Rogers, AR 72756
479.636.4755

809 South Mount Olive
Siloam Springs, AR 72761
479.524.5181

City of Little Rock
5401 S. University Ave.
Little Rock, AR 72209
501.682.7719
- West Central Arkansas**
2254 Albert Pike
Suite A
Hot Springs, AR 71913
501.525.3450

1725 E. Sullenberger
Malvern, AR 72104
501.332.5461

104 South Rochester
Russellville, AR 72801
479.968.2784

Northeast Arkansas
2311 E. Nettleton
Jonesboro, AR 72401
870.935.5594

1015 Linwood Drive, Suite 4
Paragould, AR 72450
870.236.8512

Central Arkansas
1500 N. Museum Rd.
Suite 111
Conway, AR 72032
501.730.9894

For more information and other Workforce Center and DWS local office locations, please visit:
dws.arkansas.gov/About/LocalOffices/LOMap.htm

ARKANSAS' TOP 10 INDUSTRIES

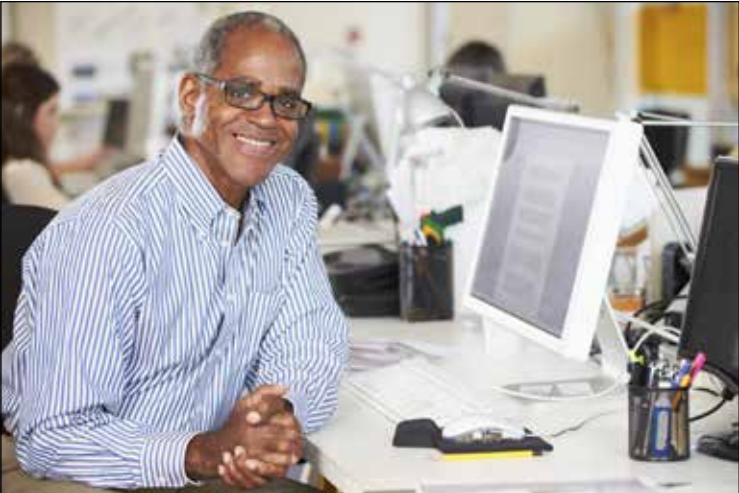
NAICS Code	NAICS Title	Net Growth
722500	Restaurants and Other Eating Places	3,775
561300	Employment Services	2,296
551000	Management of Companies and Enterprises	1,799
624100	Individual and Family Services	1,348
561700	Services to Buildings and Dwellings	936
621100	Offices of Physicians	870
311600	Animal Slaughtering and Processing	862
611300	Colleges, Universities, and Professional Schools	842
541500	Computer Systems Design and Related Services	806
813100	Religious Organizations	538

Prepared by:
Labor Market Information
Occupational Career Information
P.O. Box 2981
Little Rock, AR 72203
501-682-3121

"Equal Opportunity Employer Program"
"Auxiliary aids and services are available upon request to individuals with disabilities."
TTD/TTY Voice: 1-800-285-1121
TDD: 1-800-285-1131



Arkansas'
2015-2016
Hot 45
Demand Occupations



High Skill

SOC Title	O*NET Skills	Total Annual Openings	Education	May 2014 Mean Wage
General and Operations Managers Plan, direct, or coordinate the operations of public or private sector organizations.	Active Listening, Reading Comprehension, Speaking	505	B	\$87,850
Registered Nurses Assess patient health problems and needs, develop and implement nursing care plans, and maintain medical records. Licensing or registration required.	Active Listening, Social Perceptiveness, Service Orientation	478	A	\$56,480
Accountants and Auditors Examine, analyze, and interpret accounting records to prepare financial statements, give advice, or audit and evaluate statements prepared by others.	Active Listening, Reading Comprehension, Critical Thinking	330	B	\$62,160
Elementary School Teachers, Except Special Education Teach students basic academic, social, and other formative skills in public or private schools at the elementary level.	Instructing, Speaking, Learning Strategies	298	B	\$44,810
Clergy Conduct religious worship and perform other spiritual functions associated with beliefs and practices of religious faith or denomination. Provide spiritual and moral guidance and assistance to members.	Service Orientation, Active Listening, Instructing	276	B	\$39,780
Secondary School Teachers, Except Special and Career/Technical Education Teach students in one or more subjects, such as English, mathematics, or social studies at the secondary level in public or private schools.	Instructing, Learning Strategies, Speaking	260	B	\$48,310
Middle School Teachers, Except Special and Career/Technical Education Teach students in one or more subjects in public or private schools at the middle, intermediate, or junior high level, which falls between elementary and senior high school as defined by applicable laws and regulations.	Instructing, Speaking, Active Listening	171	B	\$47,270
Computer Programmers Create, modify, and test the code, forms, and script that allow computer applications to run. Work from specifications drawn up by software developers or other individuals.	Programming, Reading Comprehension, Complex Problem Solving	160	B	\$71,620
Sales Managers Plan, direct, or coordinate the actual distribution or movement of a product or service to the customer. Coordinate sales distribution by establishing sales territories, quotas, and goals and establish training programs for sales representatives.	Speaking, Active Listening, Social Perceptiveness	130	B	\$108,940
Lawyers Represent clients in criminal and civil litigation and other legal proceedings, draw up legal documents, or manage or advise clients on legal transactions.	Active Listening, Speaking, Critical Thinking	126	D	\$100,690
Construction Managers Plan, direct, or coordinate, usually through subordinate supervisory personnel, activities concerned with the construction and maintenance of structures, facilities, and systems.	Active Listening, Critical Thinking, Speaking	110	B	\$71,940
Pharmacists Dispense drugs prescribed by physicians and other health practitioners and provide information to patients about medications and their use.	Reading Comprehension, Active Listening, Critical Thinking	106	D	\$113,730
Computer Systems Analysts Analyze science, engineering, business, and other data processing problems to implement and improve computer systems.	Critical Thinking, Active Listening, Reading Comprehension	105	B	\$69,790
Market Research Analysts and Marketing Specialists Research market conditions in local, regional, or national areas, or gather information to determine potential sales of a product or service, or create a marketing campaign.	Reading Comprehension, Active Listening, Complex Problem Solving	100	B	\$61,890
Software Developers, Applications Develop, create, and modify general computer applications software or specialized utility programs. Analyze user needs and develop software solutions.	Complex Problem Solving, Programming, Systems Analysis	96	B	\$80,260

Doctoral or professional degree (D) – Requires at least three years of full-time academic study beyond a bachelor’s degree.
Master’s degree (M) – Requires one or two years of full-time academic study beyond a bachelor’s degree.
Bachelor’s degree (B) – Requires four or five years of full-time academic study.
Associate degree (A) – Requires at least two years of full-time academic study.
Postsecondary non-degree award (PS) – Programs last a few weeks to more than a year; leads to a certificate or other award.

Moderate Skill

SOC Title	O*NET Skills	Total Annual Openings	Education	May 2014 Mean Wage
Heavy and Tractor-Trailer Truck Drivers Drive a tractor-trailer combination or a truck with a capacity of at least 26,000 pounds Gross Vehicle Weight (GVW). May be required to unload truck. Requires commercial drivers' license.	Operation and Control, Operation Monitoring, Time Management	810	PS	\$36,350
Licensed Practical and Licensed Vocational Nurses Care for ill, injured, or convalescing patients or persons with disabilities in hospitals, nursing homes, clinics, private homes, group homes, and similar institutions. May work under the supervision of a registered nurse. Licensing required.	Service Orientation, Active Listening, Coordination	392	PS	\$36,040
Nursing Assistants Provide basic patient care under direction of nursing staff. Perform duties such as feed, bathe, dress, groom, or move patients, or change linens. May transfer or transport patients.	Service Orientation, Active Listening, Social Perceptiveness	363	PS	\$21,400
Teacher Assistants Perform duties that are instructional in nature or deliver direct services to students or parents. Serve in a position for which a teacher has ultimate responsibility for the design and implementation of educational programs and services.	Active Listening, Speaking, Social Perceptiveness	202	SC	\$18,870
First-Line Supervisors of Production and Operating Workers Directly supervise and coordinate the activities of production and operating workers, such as inspectors, precision workers, machine setters and operators, assemblers, fabricators, and plant and system operators.	Active Listening, Speaking, Coordination	170	PS	\$50,240
Computer User Support Specialists Provide technical assistance to computer users. Answer questions or resolve computer problems for clients in person, or via telephone or electronically. May provide assistance concerning the use of computer hardware and software, including printing, installation, word processing, electronic mail, and operating systems.	Active Listening, Speaking, Reading Comprehension	117	SC	\$41,210
Emergency Medical Technicians and Paramedics Assess injuries, administer emergency medical care, and extricate trapped individuals. Transport injured or sick persons to medical facilities.	Critical Thinking, Active Listening, Coordination	88	PS	\$30,130
Firefighters Control and extinguish fires or respond to emergency situations where life, property, or the environment is at risk. Duties may include fire prevention, emergency medical service, hazardous material response, search and rescue, and disaster assistance.	Active Listening, Coordination, Speaking	88	PS	\$33,830
Medical Assistants Perform administrative and certain clinical duties under the direction of a physician. Administrative duties may include scheduling appointments, maintaining medical records, billing, and coding information for insurance purposes.	Speaking, Active Listening, Reading Comprehension	87	PS	\$28,280
Dental Assistants Assist dentist, set up equipment, prepare patient for treatment, and keep records.	Active Listening, Reading Comprehension, Speaking	85	PS	\$31,490
Heating, Air Conditioning, and Refrigeration Mechanics and Installers Install or repair heating, central air conditioning, or refrigeration systems, including oil burners, hot-air furnaces, and heating stoves.	Equipment Maintenance, Troubleshooting, Repairing	72	PS	\$35,930
Hairdressers, Hairstylists, and Cosmetologists Provide beauty services, such as shampooing, cutting, coloring, and styling hair, and massaging and treating scalp. May apply makeup, dress wigs, perform hair removal, and provide nail and skin care services.	Active Listening, Service Orientation, Critical Thinking	62	PS	\$24,880
Library Technicians Assist librarians by helping readers in the use of library catalogs, databases, and indexes to locate books and other materials; and by answering questions that require only brief consultation of standard reference.	Reading Comprehension, Speaking, Active Listening	59	PS	\$27,020
Medical Records and Health Information Technicians Compile, process, and maintain medical records of hospital and clinic patients in a manner consistent with medical, administrative, ethical, legal, and regulatory requirements of the health care system.	Reading Comprehension, Active Listening, Critical Thinking	53	PS	\$32,660
Aircraft Mechanics and Service Technicians Diagnose, adjust, repair, or overhaul aircraft engines and assemblies, such as hydraulic and pneumatic systems. Includes helicopter and aircraft engine specialists.	Equipment Maintenance, Repairing, Operation Monitoring	49	PS	\$43,240

Some college, no degree (SC) – Requires the completion of a high school diploma or equivalent plus the completion of one or more postsecondary courses that did not result in a degree or award.
High School diploma or equivalent (HS) – Requires the completion of high school or an equivalent program resulting in the award of a high school diploma or an equivalent, such as a GED.
Less than high school (LHS) – Signifies the completion of any level of primary or secondary education that did not result in the award of a high school diploma or an equivalent.

Basic Skill

SOC Title	O*NET Skills	Total Annual Openings	Education	May 2014 Mean Wage
Retail Salespersons Sell merchandise, such as furniture, motor vehicles, appliances, or apparel to consumers.	Active Listening, Persuasion, Speaking	2,082	LHS	\$24,400
Cashiers Receive and disburse money in establishments other than financial institutions. May use electronic scanners, cash registers, or related equipment. May process credit or debit card transactions and validate checks.	Active Listening, Service Orientation, Speaking	2,060	LHS	\$18,380
Combined Food Preparation and Serving Workers, Including Fast Food Perform duties which combine preparing and serving food and nonalcoholic beverages.	Active Listening, Service Orientation, Speaking	1,815	LHS	\$17,320
Waiters and Waitresses Take orders and serve food and beverages to patrons at tables in dining establishment.	Active Listening, Service Orientation, Social Perceptiveness	1,383	LHS	\$17,270
Laborers and Freight, Stock, and Material Movers, Hand Manually move freight, stock, or other materials or perform other general labor.	Coordination, Critical Thinking, Operation and Control	1,243	LHS	\$23,570
Farmers, Ranchers, and Other Agricultural Managers Plan, direct, or coordinate the management or operation of farms, ranches, greenhouses, aquacultural operations, nurseries, timber tracts, or other agricultural establishments.	Critical Thinking, Speaking, Judgement and Decision Making	1,054	HS	\$80,750
Office Clerks, General Perform duties too varied and diverse to be classified in any specific office clerical occupation, requiring knowledge of office systems and procedures.	Active Listening, Reading Comprehension, Speaking	831	HS	\$24,420
Customer Service Representatives Interact with customers to provide information in response to inquiries about products and services and to handle and resolve complaints.	Active Listening, Speaking, Service Orientation	759	HS	\$29,710
Janitors and Cleaners, Except Maids and Housekeeping Cleaners Keep buildings in clean and orderly condition. Perform heavy cleaning duties, such as cleaning floors, shampooing rugs, washing walls and glass, and removing rubbish.	Active Listening, Coordination, Critical Thinking	679	LHS	\$21,030
Stock Clerks and Order Fillers Receive, store, and issue sales floor merchandise, materials, equipment, and other items from stockroom, warehouse, or storage yard to fill shelves, racks, tables, or customers' orders.	Active Listening, Speaking, Service Orientation	650	LHS	\$22,180
First-Line Supervisors of Retail Sales Workers Directly supervise and coordinate activities of retail sales workers in an establishment or department.	Active Listening, Coordination, Critical Thinking	615	HS	\$33,270
Personal Care Aides Assist the elderly, convalescents, or persons with disabilities with daily living activities at the person's home or in a care facility.	Service Orientation, Social Perceptiveness, Active Listening	582	LHS	\$18,280
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive Perform routine clerical and administrative functions such as drafting correspondence, scheduling appointments, organizing and maintaining paper and electronic files, or providing information to callers.	Writing, Active Listening, Reading Comprehension	534	HS	\$28,410
First-Line Supervisors of Office and Administrative Support Workers Directly supervise and coordinate the activities of clerical and administrative support workers.	Active Listening, Speaking, Coordination	508	HS	\$43,960
Childcare Workers Attend to children at schools, businesses, private households, and childcare institutions. Perform a variety of tasks, such as dressing, feeding, bathing, and overseeing play.	Monitoring, Service Orientation, Speaking	466	HS	\$18,090

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